



CASE STUDY

Ajinomoto OmniChem N.V. Partners with CTG for GxP and GDPR Compliance Service

Our Client

Ajinomoto OmniChem N.V. is a global enterprise with a rich history dating back to the 18th century. As part of the Ajinomoto Group, Ajinomoto OmniChem N.V. provides innovative development and manufacturing solutions to meet the needs of various customers, from pharmaceuticals and agrochemicals, to personal care, health and nutrition, and food and beverages.

Challenges and Objectives

As pharmaceutical company and distributor of many raw materials, both the government and Ajinomoto OmniChem N.V.'s customers hold the company's GxP compliance and procedural management to the highest standards. To maintain compliance and adhere to best practices, Ajinomoto OmniChem N.V. invests in every department, on the management level and in terms of production.

While the company grew in size, the IT department did not, resulting in a project backlog that needed to be addressed, including implementation of up-to-date standard compliance procedures. Due to constantly evolving European laws, Ajinomoto OmniChem N.V. also needed GDPR Data Privacy services and to overcome a lot of security hurdles.

Innovation, new clients, and booming business, coupled with strict regulations, required Ajinomoto OmniChem N.V. to engage a partner who could practically and efficiently tackle their compliance objectives and build the foundation for future projects.

CTG's Solution and Results

In order to fulfil the company's multi-year plan to innovate and prepare for future challenges, CTG helped reshape Ajinomoto OmniChem N.V.'s IT infrastructure to better serve the needs of the various business departments and enable a more open internal communication.

The CTG team began by resolving the growing IT backlog, including many application updates. CTG used the GAMP 5 approach and company procedures to validate the GxP compliant projects. CTG's validation team handled all projects and applications, and executed them using an in-depth testing and hands-on approach. Under the client's management, CTG has reshaped and redefined the existing validation compliance procedures. This new way of working was first used on the global SAP update, and will form the basis for future updates.

CTG explained multiple tools that could help OmniChem with their data privacy and security challenges. Together with the client, trusting the knowledge and experience of CTG, the best tool for their vision was chosen. The Data Privacy consultants delved into the raw data of the tool and conducted a plan based on these output parameters. This led to the creation and update of various procedures, such as Data Retention, Destruction, and Protection sign-off and updates to partner and client contracts.

CTG also provides robust support to solve common IT issues, and led Ajinomoto OmniChem N.V.'s migration to the new Office 365 environment. Our multi-faced approach to tackling challenges across IT is helping Ajinomoto OmniChem N.V. build the path toward a successful future.



About CTG CTG is a leading provider of digital transformation solutions and services that accelerate clients' project momentum and achievement of their desired IT and business outcomes. We have earned a reputation as a reliable, results-driven partner focused on improved data-driven decision-making, meaningful business performance improvements, new and enhanced customer experiences, and continuous innovation. CTG has operations in North America, South America, Western Europe, and India. The Company regularly posts news and other important information online at www.ctg.com.



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