

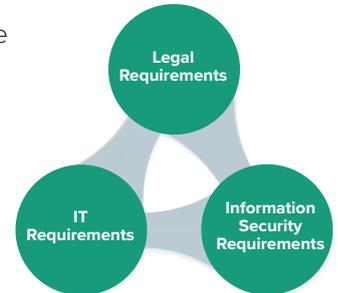
# Regulatory Compliance

## GDPR Compliance

### Get in Control and Stay in Control!

When you enter the world of GDPR compliance, do you feel as if you are stepping into a jungle where dangers lurk from any direction you look? So many rules, so many questions, and so much work. Don't feel intimidated any longer. CTG can help you get on top and stay on top. Our service offerings are well suited to address any challenge you may encounter, including those related to:

- Privacy Administration
- Information Security
- Data Governance and Management



Integrating legal, IT, and information security requirements is key to successful GDPR compliance. Do not waste time and resources on service providers that will only offer part of the solution. CTG is your go-to partner to provide the solution you need, and we offer everything you require to gain control, and stay in control, of GDPR compliance.

### DPO as a Service

Do you need hands-on support to create or update your Records of Processing? Perhaps you need to outsource the execution of a Data Protection Impact Assessment (DPIA)? Maybe you need legal review of contracts in relationship with GDPR or review of a Data Processing Agreement (DPA)? A data breach has occurred and a quick response is critical, but do you know what to do? Maybe you just want to outsource your DPO role entirely? No matter what kind of question or problem you may have, if you need a DPO, CTG can help.



#### DPO Tools

Managing your privacy program through an automated privacy management platform to enhance the services we deliver



#### 24x7 On-Call Emergency Service

Quick and duly response to high risk incidents and/or data breaches outside business hours and during weekends and holidays



#### Pay for Performance

DPO workload is not fixed during the assignment, but will vary from a high to low workload depending on the tasks that must be performed



#### Knowledge Base

Access to security, compliance and IT experts to address all challenges that may be encountered during service execution



#### Best Practises

Application of current and up-to-date GDPR best practises (training, policies, procedures, templates, etc.)



#### DPO Independence

No conflict of interest between DPO and other company activities or functions. DPO reports to the highest authority in the company

### Assessment and Remediation

We identify issues, assess risks, and evaluate non-compliances with applicable legislation such as GDPR, or standards like ISO 27001. Thus, we are able to remediate your policies, procedures, and practices, which provides valuable information to mitigate risks and implement improvements.

### Tabletop Exercises (TTX)

You have established processes to handle data breaches and data subject requests correctly and in a compliant manner. But have you tested them? Are you sure that they are functioning, or will function, properly? Why not perform a TTX to assure, in a safe environment and controlled simulation, whether you can handle data breaches and data subject requests in a compliant, effective, and efficient manner. A TTX identifies and rates your organization's strengths and weaknesses, and gives you an overall view of your performance.

## ISO 27001

Protecting personal data also implies safeguarding the confidentiality, integrity, and availability of your data. The implementation of an Information Security Management System (ISMS) based on the ISO 27001 framework will provide a solid basis for your organization's privacy and security program. This also prepares your company to achieve globally recognized certification to boost the market's trust in you.

## Training

Training developed for your specific needs and requirements will help your organization get a better understanding of privacy compliance. Training programs feature workshops, business case studies, and tests to facilitate the learning objectives.



Attend our certification courses and improve your expertise as a Privacy professional up to the highest standard. As an Official Training Partner of IAPP (International Association of Privacy Professionals) we contribute to your expertise through the adjacent certification training programs:

## Privacy Management Automation and Data Governance

Our partnerships in Privacy Management Automation:



Experience the benefits of automating your data protection or privacy processes! If you are a DPO or Privacy Officer, you can avoid a manual workflow and choose to implement an integrated, pre-configured, high-quality, automation platform to execute all administrative tasks efficiently and effectively. Collaborate with co-workers and stakeholders, measure performance, and manage GDPR compliance in the Cloud or on premise.

Our partnership in Data Governance and Management:



The idea that personal data can be identified, managed, and controlled manually in an average business is a general misconception. Data governance and management tools are an absolute must to get a grip on your data to facilitate GDPR compliance and more:

- Data Subject Requests
- Creating Records of Processing
- Data Categorization and Classification
- Data Security



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CTG (NASDAQ: CTG) has established a reputation for responsiveness and reliability—traits that our clients say set us apart—since our founding in 1966. Today, we provide comprehensive information, technology, and business solutions that address critical challenges for clients in high-growth industries in North America and Western Europe. Backed by a proven track record of reliable delivery, CTG fosters long-term client relationships and trust, which allows us to develop strategic insights that maximize client investments in solutions and competitive advantage. CTG has operations in North America, South America, Western Europe, and India. The Company regularly posts news and important information online at [www.ctg.com](http://www.ctg.com).