

Automation in Action: From Optimization to Disruption



Start with targeted process improvements that reduce friction, cost, and manual effort.

Redesign how your team works and delivers services through digital process evolution. Leverage AI, machine learning, and intelligent automation to revolutionize business models and user experiences.

Workflow Automation:

Eliminate repetitive tasks with intelligent workflows for Human Resources, Finance, Admissions, IT, and more.

Testing Automation:

Reduce defects, improve speed to market, and increase coverage with Al-powered testing frameworks.

Use Case:

A healthcare client eliminated 40 hours/week of manual work by automating patient code requests and MyChart messages.

Robotic Process Automation:

Replace data entry and manual validations with bots that integrate across systems.

Chatbot Integration:

Route inquiries, provide instant support, and streamline back-office tasks using AI.

Use Case:

Logistics firm saved 90% in processing time by automating shipment bids and communication.

AI-Driven Automation:

Automate decision-making, auditing, and reporting—no human intervention required.

Serverless Computing and Smart Integration:

Orchestrate enterprise-wide automation with real-time responsiveness.

Use Case:

A global manufacturer **saved \$400K/year** by automating order processing and audit workflows.

Why CTG?

With more than 50 years of IT experience and thousands of clients served, we help universities, healthcare systems, and enterprises unlock the next level of digital agility.



Let's explore how your organization can go from process improvement to full-on transformation. Scan the QR code for details

